

1:1 Business Information

At Ronkkeli Hosting, we are committed to providing exceptional service and support to our customers. Our owner can be reached via email at contact@ronkkeli.com or through Discord at Ronkkeli#5242. We are also available by phone at +358 45 219 5411.

For business-related inquiries, our Business ID is 3256181-4.

We were founded in 2021 and are dedicated to providing reliable and scalable hosting solutions to meet the needs of businesses and individuals alike.

1:2 General

At Ronkkeli Hosting, we prioritize the privacy and security of our customers.

When you sign up for our hosting services, we collect your name and email address for the purpose of account creation and management.

We do not view any of your data without your permission, except in cases of technical issues that require troubleshooting and resolution.

In such cases, only high ranking personnel in our support team, including Ronkkeli, will have access to your information. Our team is committed to upholding the highest standards of data privacy and security, and we take all necessary measures to protect your personal information.

We do not share your data with third parties without your explicit consent.

In the event that you require a refund, we will need to process your personal information in order to complete the transaction.

Rest assured that we will handle this information with the utmost care and security.

It is important to note that your server must be within the boundaries of Finnish law when using our hosting services.

We take the laws and regulations of Finland very seriously and expect our customers to do the same. Payments / Methods At Ronkkeli Hosting, we offer convenient and secure payment options for our customers.

Currently, we accept payments via credit/debit cards and PayPal, two of the most trusted payment gateways in the world. If you choose to cancel your subscription with us, your server will remain active until the end of the current 30-day billing cycle.

After that, it will be removed from our system.

2:1 Refunds

At Ronkkeli Hosting, we understand that sometimes circumstances change, and you may need to request a refund for your hosting services.

That's why we offer a refund policy that allows our customers to request a refund by contacting us

through a support ticket.

Please keep in mind that refunds must be requested within 7 days of your subscription creation date in order to be eligible for a refund.

Our support team is always available to answer any questions you may have and guide you through the refund process if needed.

This applies for stripe.

Choose Ronkkeli Hosting for hosting solutions that prioritize your satisfaction and provide the flexibility you need.

Contact us today to learn more about our hosting options and how we can help you achieve your goals.

2:2 Security of your server

We do not provide security for your Virtual Private server.

You are responsible for the security of your server.

3:1 Data, Abuse & Product terms

In order to provide the best possible service to our customers,

Ronkkeli Hosting has established a set of Terms of Service (TOS) for our hosting solutions, including virtual and dedicated servers, game hosting, and reselling.

It is important to note that it is the responsibility of the customer to comply with all local laws and regulations related to their use of our services.

Additionally, customers must agree to not use our services for any illegal or unethical purposes.

In regards to backups, Ronkkeli Hosting does not provide automatic backups for our customers unless they have a direct backup service from us.

It is the responsibility of the customer to regularly backup their data and system to prevent data loss in case of any unforeseen circumstances.

Our virtual and dedicated servers are provided as-is, and we do not guarantee or warrant any specific performance or uptime.

However, we strive to provide the best possible performance and support to ensure that our customers have a seamless and reliable hosting experience.

For customers interested in reselling our hosting solutions, we offer customizable reselling options and generous discounts to help you build a profitable business.

However, it is important to note that resellers are responsible for providing their own support to their customers, and must comply with all applicable laws and regulations.

For customers interested in game hosting, we offer hosting solutions for popular games like FiveM, CS:GO, and Minecraft. However,

it is important to note that it is the responsibility of the customer to ensure that their server complies with all applicable laws and regulations related to their specific game.

At Ronkkeli Hosting, we are committed to providing exceptional service and support to our customers.

If you have any questions or concerns about our hosting solutions or Terms of Service, please do not hesitate to contact us.